

Next Level

BUSINESS COMMUNICATIONS

Microsoft Teams Direct Routing

Telesystem connects Microsoft Teams to the public switched telephone network (PSTN) using Direct Routing over our secure voice network allowing users to make and receive telephone calls external to their organization right from Teams. MS Teams Direct Routing provides full voice capability, including call transfer, forwarding and voicemail. Telesystem provides DID/DDI number porting and management nationwide, allowing users to retain their existing telephone numbers.



Guaranteed Savings

Cut your monthly phone bill between 20%-50% and eliminate capital expenditures and maintenance costs on your existing phone system, plus unlimited minutes to US and Canada.



Flexible Mobility

Connect your desktop phone to the Microsoft system allowing for greater flexibility to handle calls and the mobility to work from anywhere, from any device, on a single platform.



Enhanced Features

Advanced call queuing allows you to field calls based on predefined business rules, wait time, or customer value. Monitor queue status and advanced features expand the capabilities and productivity of your team.



Increased Reliability

Utilize Telesystem's Geo-Redundant switch platform with 99.999% uptime and high definition sound clarity.

Managed WiFi

Telesystem designs, configures, installs, monitors and manages your secure wireless network, allowing you to focus more on your business needs. Our complete end-to-end WiFi service is managed remotely, providing 24x7x365 monitoring and maintenance of firewall, switches and Access Points (APs) to ensure full coverage and complete connectivity as well as maintaining network components with up-to-date firmware and patches.

- ▶ Password protection by way of login for Multiple Guest and Private SSIDs.
- ▶ Location Analytics to see how devices navigate through your environment.
- ▶ Client and Application Monitoring to gather details about who connects and what they do when they connect.
- ▶ Increase foot traffic and dwell time with in-store mobile customer engagement.
- ▶ Quickly deploy remote sites by preconfiguring devices from the cloud.

Unified Communications

A communications and collaboration Software as a Service (SaaS) app for seamless and consistent calling, messaging, and meeting with anyone, from any device. Our app includes HD video, voice, messaging, screen sharing, and conferencing in a single easy-to-use cloud application.

- ▶ Ideal for organizations of any size with geographically dispersed teams and mobile employees working at the office, at home, or on the go.
- ▶ Stay connected anywhere with HD Video, WiFi calling and Corporate Directory.
- ▶ Communicate quickly and concisely with private and group chat.
- ▶ Set and actively participate in meetings from any device.