

CONTACT CENTER LITE



Busy Receptionist



Contact Center Features



Ring & Hunt Groups



Prioritize Important Clients



Manage Moderate to High Call Volume



Call Recording



Supervisor Call Interaction



Reporting



1 Free Month of nCloud Contact Center Lite Seats on Qualifying Orders*



CONTACT CENTER ENTERPRISE

POWERED BY  telax



Supervisor Management & Interaction



Manage High Call Volume



Skills Based Routing



Extensive Reporting



CRM Integration



Chat & SMS Queues



Web & App Based



Email Features

*Must be standard pricing and a minimum of 10 seats (Unify and Unify+ included)